

Portugal
eHealth
summit



CIAV Centro de Informação Antivenenos

Portuguese Poison Center

Current Reality, Future Perspectives

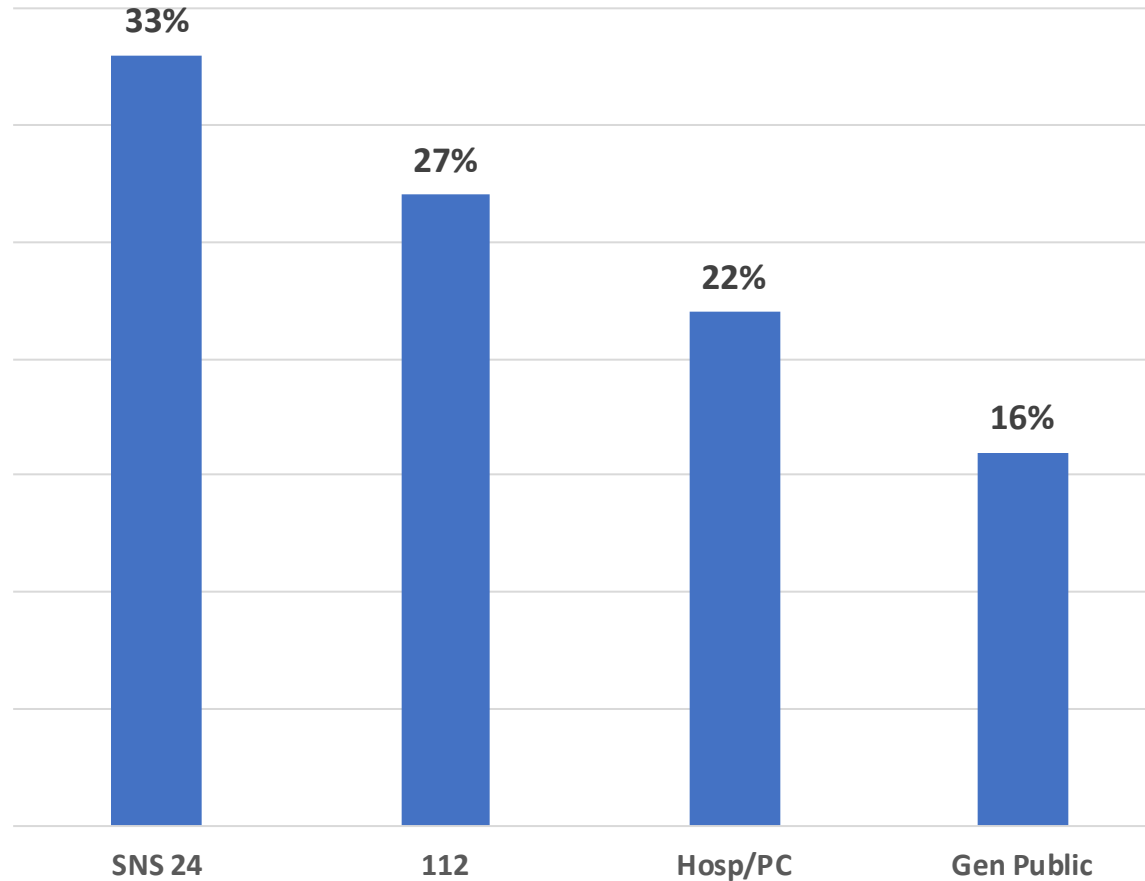
Telehealth and the Management of Acute Illness

CURRENT REALITY

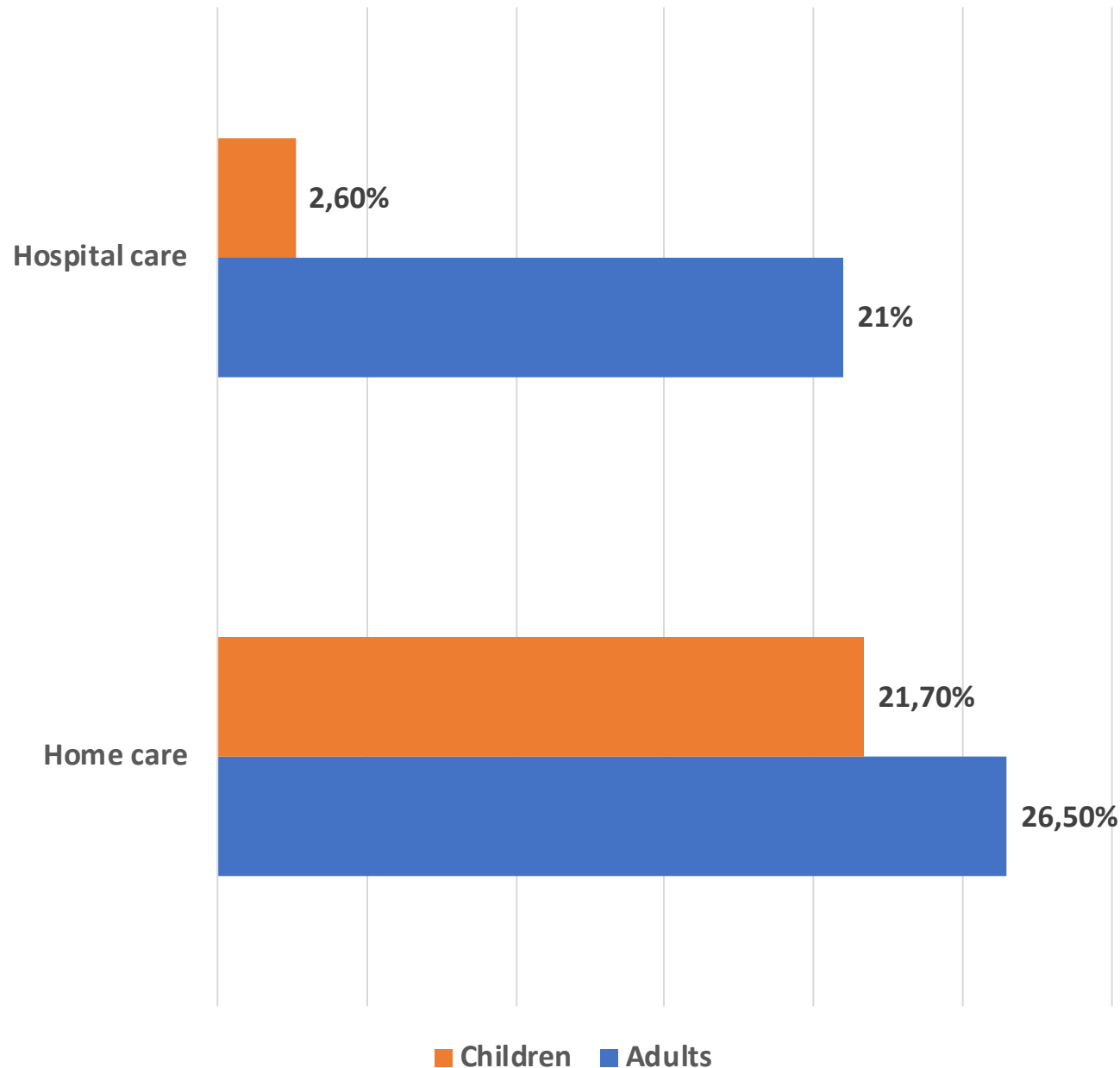
- Call Center / Toxicological Information Service
- Staff - Doctors

- 30.000 calls/year
- 83 calls/day

Who Calls?



2018



IMPACT



- Improves Health Care
- Reduce Costs
 - Avoids unnecessary visits to hospitals
 - Avoids unnecessary ambulance transports
 - Reduces hospital stay
 - Improves resource management

2018

2019 – A Year of Change!



EU - PCNP

(Poison Center Notification Portal)

- Centralized Notification
- Harmonized Information

CIAV DATA BASE

- For products not covered by EU Portal

CLINICAL RECORD

- Patient
- Poison
- Circumstances
- Treatment
- Classification (*PCS – Product Categorization System*)

FUTURE PERSPECTIVES

EM CASO DE INTOXICAÇÃO
FALE CONNOSCO!

LIGUE PARA O CIAV
808 250 143



- **IMPROVE STATISTICAL ANALYSIS**

- Risk Assessment
- Scientific papers /reports

- **IMPROVE COMMUNICATION**

- Promote CIAV contact
- Disseminate preventive measures

- **IMPROVE INTERACTION WITH HEALTH SERVICES**

- Clinical feedback
- Antidotes Availability



Portugal eHealth summit



24th ISITeH
International
Conference



THANKS

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